



NETAPP UNIVERSITY

# NetApp Accredited Hardware Support Engineer

## Abstract

This exam validates that the successful candidate has demonstrated the application of basic/advanced knowledge and skills required to identify, isolate and correct issues related to hardware and down storage systems. To register for this exam, log into [www.pearsonvue.com/netapp](http://www.pearsonvue.com/netapp) and select "Do you have a private access code?" Enter the code NAHSE and you will be able to register for the NS0-092 found in the NetApp Accreditation Exams section. This exam costs \$20 USD. Please contact [ncp@netapp.com](mailto:ncp@netapp.com) with any questions. NOTE: Enter Your Certification ID (NETAPPxxxxxxx - found on your exam score report, your certification certificate or in your [CertCenter account](#)) [here](#) to ensure your certification is reflected on your NetApp transcript.

## Exam Preparation

This exam focuses on content found in the following course, on the job experience, and additional learning found as recommended in the [FY17 ONTAP Support Professional curriculum](#):

- Introduction to NetApp Storage System Basic Components
- Introduction to Clustered Data ONTAP Architecture
- Introduction to Aggregates and FlexVols in Clustered Data ONTAP
- Introduction to Networking in Clustered Data ONTAP
- Introduction to High-Availability in Clustered Data ONTAP
- Introduction to Data Protection in Clustered Data ONTAP
- Introduction to NFS in Clustered Data ONTAP
- Introduction to CIFS in Clustered Data ONTAP
- Introduction to WAFL and Snapshot in Clustered Data ONTAP
- Introduction to SAN in Clustered Data ONTAP
- Introduction to Storage System Monitoring and Manageability
- Introduction to Quotas in Clustered Data ONTAP
- Introduction to Clustered Data ONTAP Basic Troubleshooting
- Introduction to Name Services in Clustered Data ONTAP
- Introduction to Multi-Protocol Troubleshooting in Clustered Data ONTAP
- Introduction to Virtualization in Clustered Data ONTAP
- Introduction to Performance in Clustered Data ONTAP
- Storage Systems Recovery and Troubleshooting for Partners
- ONTAP Administration: What's New in ONTAP 9.0
- ONTAP 9: New Features

## Mandatory Prerequisite

- NetApp Certified Support Engineer

## Delivery Type

Delivery from Pearson-Vue

## Duration

90 minutes

## Audience

NetApp and partner Support Services

## Training Units

Not applicable

## Language

English

## Pricing & Cancellation Policy

For information specific to this accreditation exam, visit the NetApp University LearningCenter.

If you are registering for this course with an [authorized learning partner](#), review the partner's policy.

Course ID: NS0-NAHSE-ACCRED  
July 31, 2016