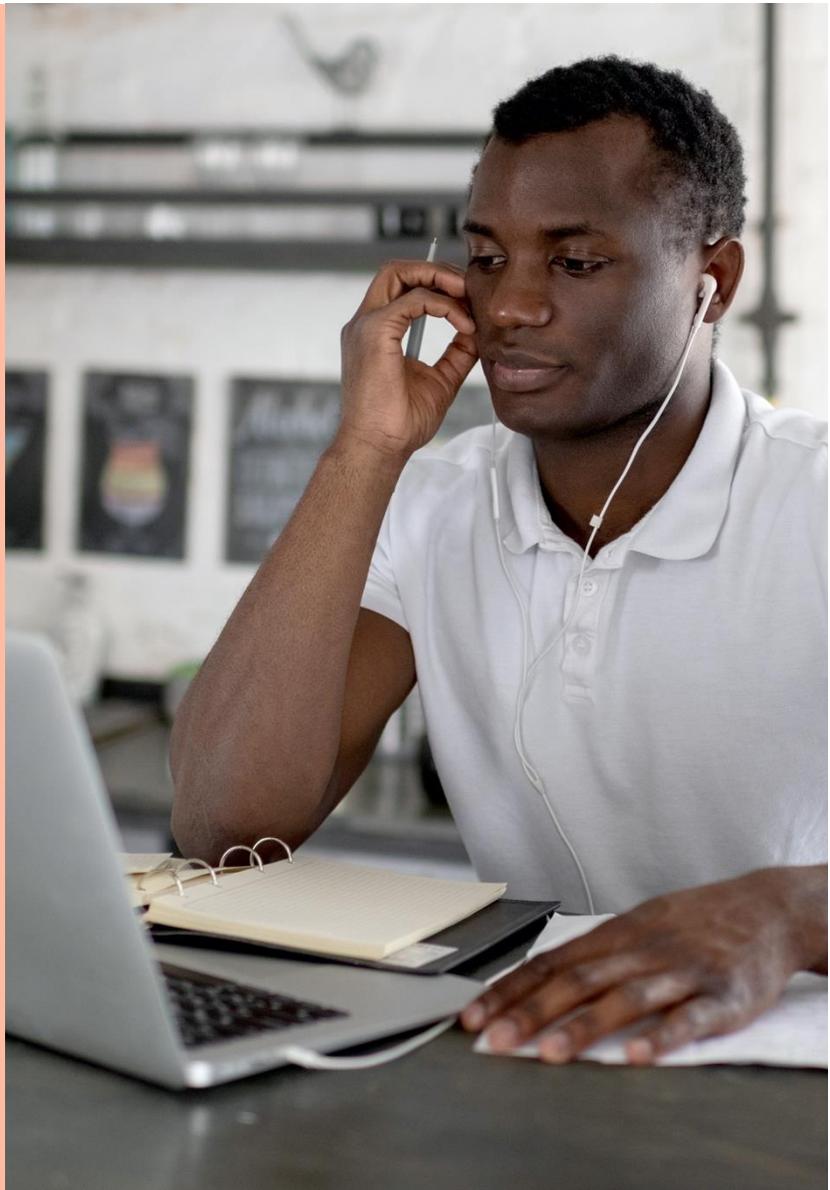


NETAPP LEARNING SERVICES

Customer Training Guide



TOPICS

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Accelerate Your Success Through Learning!

NetApp is the data authority for hybrid cloud. We provide a full range of hybrid cloud data services that simplify management of applications and data across cloud and on-premises environments to accelerate digital transformation. Together with our partners, we empower global organizations to unleash the full potential of their data to expand customer touchpoints, foster greater innovation and optimize their operations.

NetApp training ensures that your IT staff can take full advantage of the many cost-saving and efficiency-enhancing features that are built into your NetApp solutions. Training starts your staff on the right track and enables you to maximize the return on your NetApp investment.

Delivery Formats

No one knows NetApp better than NetApp. Learn from the experts. Explore our extensive portfolio of web-based, instructor-led, virtual-live training.

Web-based Training

NetApp Learning Services offers an extensive portfolio of web-based (online) courses. All web-based training is offered free of charge, and can be accessed through the learning paths outlined in this document. * denotes mobile enabled training.

Instructor-led Training and Workshops

Instructor-led (live) classes are offered in more than 106 countries through our network of world-class [Authorized Learning Partners](#). Learning partners are also able to provide onsite or customized classes tailored to your needs.

Virtual Instructor-led Training

Virtual instructor-led (virtual-live) training options enable you to take training from the convenience of your home or office with collaborative discussions, subject-matter experts and industry analysts.

On Demand Classroom

On Demand Classroom (ODC) incorporates video lectures and self-paced lab exercises into a course that you can take at your own pace. Online instruction combined with a lab environment, enables you to learn and acquire hands-on experience anytime, anywhere.

Video

Have 5 minutes to learn? Check out Learning Services videos. Learning videos provide bite-size learning on specific areas of interest.

Certification

NetApp certification enables technical professionals to obtain industry-wide recognition of their NetApp skills and expertise. Certification offers data storage and data management professionals a strong foundation and a comprehensive range of specializations from which to choose. Click on a certification (below) to get more information on the certification, pre-requisites, and preparation resources.

DATA TRACK			
ASSOCIATE	PROFESSIONAL	SPECIALIST	EXPERT
		NetApp Certified Implementation Engineer SAN Specialist, ONTAP Prerequisite: NCDA	
	NetApp Certified Data Administrator, ONTAP®	NetApp Certified Implementation Engineer Data Protection Specialist Prerequisite: NCDA	
NetApp Certified Technology Associate		NetApp Certified Implementation Engineer SAN Specialist, E-Series	
	NetApp Certified Storage Installation Engineer, ONTAP		
	NetApp Certified Support Engineer	NetApp Certified Support Engineer ONTAP Specialist Prerequisite: NCSE	
HYBRID CLOUD TRACK			
ASSOCIATE	PROFESSIONAL	SPECIALIST	EXPERT
NetApp Certified Technology Associate		NetApp Certified Hybrid Cloud Administrator	NetApp Certified Hybrid Cloud Architect Corequisite: cloud service provider certification
		NetApp Certified Hybrid Cloud Implementation Engineer	
CONVERGED INFRASTRUCTURE TRACK			
ASSOCIATE	PROFESSIONAL	SPECIALIST	EXPERT
NetApp Certified Technology Associate		Cisco and NetApp FlexPod® Design Specialist	
		Cisco® and NetApp FlexPod Implementation and Administration Specialist	

Certification testing is delivered in a secure, proctored environment by [Pearson VUE](#), a third-party testing organization. [OnVUE](#) online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an offsite proctor.

NetApp certifications are valid for 27 months from the date of the exam. For certifications that are “linked” (indicated by a pre-requisite certification), re-earning the higher-level certification will automatically recertify in the lower-level/pre-requisite certification. The lower level certification must be current & active. For example:

EARNING

WILL AUTOMATICALLY RECERTIFY



NetApp Certified Implementation Engineer – SAN ONTAP



NetApp Certified Data Administrator – ONTAP



NetApp Certified Implementation Engineer – Data Protection



NetApp Certified Data Administrator – ONTAP



NetApp Certified Support Engineer – ONTAP Specialist



NetApp Certified Support Engineer

Digital Badging

Digital badges validate your NetApp certification achievement. Badges provide industry validation of your expertise and greater security for your certification credential. Once you pass your exam, you will receive an email to accept your badge and share it on social media.



Learn more about certification at www.netapp.com/certification. If you have questions, contact us at ncp@netapp.com.

NetApp Support Site Account

A NetApp Support Site account will enable you to take full advantage of our full portfolio of web-based training courses, browse the NetApp Learning Center and participate in the NetApp Learning Services Community. It takes moments to open a support account, and is free of charge.

Register for your free NetApp support site account [here](#). Once you have created your support site account, activate your account in the [LearningCenter](#) for access to our training portfolio – including hundreds of free, online courses.

NetApp Learning Services Training Units

NetApp Learning Services training units (TUs) are the currency of NetApp Learning Services, and enable you to easily pay for fee-based NetApp Learning Services courses and services. Twelve Training Units are redeemable for one day of instructor-led training. Training Units let you order training in bulk and give you the flexibility to redeem units to best suit your business needs.

Anyone in your organization can use your NetApp TUs to register for courses. First-time NetApp users usually benefit most from instructor-led courses. Experienced users often choose free web-based courses to refresh their skills. Training Units expire in 1 year from the date of purchase.

Where applicable, training units are listed in the Learning Path section of this training guide. Training Units are not required for web-based courses. Your NetApp account representative can provide additional information on acquiring and using Training Units.



What do you want to learn today?

Take control of your enterprise systems, software, and services to deliver a single, connected experience. That's right, it's time to build your data fabric. NetApp Learning Services Learning Paths are your guide to developing the skills, knowledge, and expertise to help you succeed.

Getting Started?

You've come to the right place! Whether you're new to NetApp products and solutions or would like to learn more about storage, cloud or data fabric – here are a few courses to get you started:

- [Welcome to Data Fabric](#)
- [NetApp Active IQ Overview](#)
- [Industry Essentials: Enterprise Storage](#)
- [Industry Essentials: Cloud Computing](#)
- [Industry Essentials: Hyperconverged Infrastructure](#)
- [Virtualization Technology Fundamentals](#)
- [Data Network Fundamentals](#)

To learn more, explore our extensive learning portfolio in the [LearningCenter](#).

Product & Solutions Education

Whether you are a newcomer to the industry or to NetApp, a data scientist, or an experienced IT architect or administrator, NetApp Learning Services can help you learn more to go further, faster.

Public Cloud Services

Cloud's full potential is waiting to be unleashed. That's where we come in. Simplify your cloud management landscape while unlocking the speed, efficiency, and flexibility to shift focus from administration to innovation.

The Learning Services [Cloud Education All Access Pass](#) provides access to a package of curated cloud education resources that include online training, on-demand classroom learning and curated learning resources to help you learn about NetApp cloud solutions and successful approaches to building, implementing, administering and using cloud-based solutions.

The All Access Pass provides immediate access to a broad selection of learning resources from NetApp at a significant discount. The learning modules that are included in the package are constantly being refreshed by Learning Services as training is updated and new training is made available – and subscribers have immediate access to all of this new content. Plus, subscribers can re-take any of the learning modules at any time, with no limits.

Our All Access Pass makes the latest in cloud education easily available to you – anytime, anywhere – at a great price! For more information, [contact us](#).

[Learn more about Cloud Services](#)

[Explore our Cloud Education All Access Pass](#) (NEW!)

Featured Cloud Services education:

- [Industry Essentials: Cloud Computing](#)
- [NetApp Public Cloud Services Fundamentals](#)

Hybrid Cloud

Allow your applications and components to interoperate in a borderless world. And empower your data to move around with the unhindered ease of an experienced diplomat. Where you go with your newfound agility is up to you.

[Learn more about Hybrid Cloud](#)

[Explore our Cloud Education All Access Pass](#) (NEW!)

Featured Hybrid Cloud education:

- [Industry Essentials: Hyperconverged Infrastructure](#)
- [ONTAP Cluster Fundamentals](#)

Foundational Data Services: Storage

We've never met a data storage requirement we didn't like. Petabyte capacity, NVMe/FC, scale-out NAS...look no further than the industry's broadest portfolio of all-flash, hybrid-flash, and object storage systems.

[Learn more about Data Storage](#)

Featured Data Storage education:

- [Installing and Configuring AFFA400, ASA AFFA400, FAS8300 and FAS8700 Systems](#)
- [Storage System Recovery Troubleshooting](#)
- [E-Series Fundamentals](#)

Contact Us

- Visit the NetApp [LearningCenter](#) to access the complete NetApp training portfolio.
- Learn about our [Cloud Education All Access Pass](#)
- Connect with your peers. Join the [NetApp Learning Services Community](#)
- Visit the [NetApp Learning Services](#) website to learn more.
- [Learn](#) more about certification and access certification preparation resources and practice tests
- Questions? Email us at LearningServicesSupport@netapp.com

